

Troy Latter

Why Good Things Australia

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Good Things Australia's focus on digital inclusion, AI literacy, online safety and community empowerment aligns with Troy's combination of technology leadership, responsible innovation, public-sector experience and human-centred systems thinking.

The relevant connection

The challenge is not simply getting people online. It is helping people participate safely and confidently once they are online: understanding information, using AI responsibly, accessing services, protecting themselves, remaining independent and overcoming barriers connected to disability, age, language, income or confidence.

What Troy would bring

Troy would contribute to board discussion about how to scale impact without losing community trust, accessibility, safety or financial sustainability. He can help connect digital inclusion to digital capability, digital agency and human outcomes.

Questions Troy would bring

Who is being reached and who remains excluded? How do we measure durable capability rather than activity? What are the risks of AI increasing the digital divide? Which partnerships create the greatest reach and trust? What capability must the organisation retain itself? How do we protect privacy, safety and agency while expanding access?

Application positioning

The strongest positioning is not "Troy knows technology." It is: "Troy understands the institutions, systems and technologies that shape people's lives, and works to make those systems more accessible, understandable and useful to the people they are intended to serve."

Accuracy note

Confirm the current Chair, reporting line, organisation name, current strategic priorities and any impact figures immediately before submission. Do not reproduce historical recruitment details as current facts without confirmation.